

Office of the Chief Information Officer, Ministry of Technology, Innovation and Citizens' Services and Ministry of Finance

Getting IT Right: Achieving Value from Government Information Technology Investments, Released 10/2016

<http://www.bcauditor.com/pubs>

Initial PAC Meeting- 23/11/16

1st Action Plan Update [DD/MM/YY]

2nd Action Plan Update [DD/MM/YY]

Rec. #	OAG Recommendations	Action Planned	Target Date	Assessment of Progress by Entity ¹	Action Taken ²
1.	RECOMMENDATION #1: Central oversight of ministry IT-enabled projects include monitoring of total project costs (both capital and project-related operating costs) for the term of each project.	The OCIO has developed a new reporting framework that includes both capital and operating costs for each project. We are incorporating feedback from ministries and other organizations on the definition and reporting procedures for project-related operating costs to ensure consistent and accurate reporting. Once the feedback has been incorporated, the current quarterly reporting templates will be updated to capture the operating expenditures.	Ongoing	Partially Implemented	The 2016/17 planning process is now underway, and the business case templates include the total project costs (capital and related operating) for IT-enabled projects.

¹The Select Standing Committee on Public Accounts (PAC) will request an update (i.e Assessment of Progress and Actions Taken column completed) on a yearly basis from the audited organization until all recommendations are fully implemented or otherwise addressed to the satisfaction of the PAC.

² This action plan and their subsequent updates have not been audited by the OAG. However, at a future date that Office may undertake work to determine whether the entity has accurately represented their progress in addressing the recommendations. The results of that work will be reported in a separate report prepared by the OAG.

Please provide your email response to:

Attention: Bruce Ralston, Chair of the Select Standing Committee on Public Accounts

Email: publicaccountscommittee@leg.bc.ca and Mary.Newell@leg.bc.ca

Cc email to: the Comptroller General's Office of the Government of British Columbia Comptroller.General@gov.bc.ca

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Rec. #	OAG Recommendations	Action Planned	Target Date	Assessment of Progress by Entity ¹	Action Taken ²
2.	<p>RECOMMENDATION #2: Ministries obtain IT investment information from their broader public sector entities to support central monitoring of IT investment across the government reporting entity.</p>	<p>The 2017/18 mandate letters will request entities to identify significant IT projects to the responsible Minister. Finance will continue to work towards the integration of IT investment information into reporting documents.</p> <p>Service Plans for 2017/18 will include information on significant IT projects, including total project cost, for those entities that produce service plans.</p>	2017	Partially Implemented	<p>The Crown Agencies Resource Office has included a request for agencies to identify significant IT projects to their responsible Minister in the mandate letter template for 2017/18. Draft mandate letters are under review and will proceed for approval over the coming months. It is expected that mandate letters will be sent out to agencies in the Spring of 2017.</p> <p>Service Plan templates are being finalized for use in developing 2017/18 Service Plans which are released with the Provincial Budget in February 2017.</p>
3.	<p>RECOMMENDATION #3: The Ministry of Finance periodically review whether public reporting of ministry and broader public sector IT investment meets legislator, government and public expectations for accountability and transparency.</p>	<p>The Ministry of Finance regularly reviews and adjusts public reporting requirements in quarterly reports, budget documents, service plans and annual service plan reports within the accountability and transparency framework.</p>	Ongoing	Fully or substantially implemented	<p>In May 2016, Finance issued a guidance document to all ministries for reporting major capital projects to clarify expectations and ensure consistency in the information received and reported. This guidance is available on the TBS intranet site, and is regularly reviewed and updated to ensure that major project reporting meets legislative requirements and transparency expectations.</p> <p>Finance consults with legal counsel as needed to ensure that major project reporting meets the intent of the <i>BTAA</i>.</p>

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Prepared by: Office of the Chief Information Officer, Ministry of Technology, Innovation and Citizens' Services and Ministry of Finance

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