



Media Release

May 9, 2024

Committee releases report on passenger directed vehicles in BC

VICTORIA – The Special Committee to Review Passenger Directed Vehicles released its report on a review of taxi and ride-hailing services in BC. The Committee makes 34 recommendations to ensure effective regulation that works for drivers, companies, and passengers, and improve service provision. This includes improving accessibility for persons with disabilities and services in small, rural and remote communities as well as enhancing data collection to support evidence-based decision-making.

“Committee Members heard from a number of companies, drivers, passengers, and experts about some of the challenges with delivering and accessing passenger directed vehicle services throughout BC,” said Committee Chair Mable Elmore. “The experiences of persons with disabilities are of particular concern for the Committee and we highlight the need to make significant improvements in this area, including driver training, service provision, and the administration of accessibility grants.”

“The Committee is grateful to British Columbians with disabilities who shared their personal experiences with us and how a lack of equitable, reliable, and timely service impacts their quality of life,” said Deputy Chair Shirley Bond. “Members also reflected on transportation gaps and challenges in BC’s small, rural, and remote communities and how more holistic and creative solutions are required to improve connectivity within and between these communities.”

The Special Committee was established in May 2023 to undertake a review as required by the *Passenger Transportation Act*, which governs passenger directed vehicle services in BC. To inform its work, the Committee received briefings from ministries and other public bodies and held a public consultation where it heard from 66 participants. More information about the Committee’s work, along with its report, can be found at www.leg.bc.ca/cmt/pdv

The Members of the Committee are:

Mable Elmore, MLA, Vancouver-Kensington (Chair);
Shirley Bond, MLA, Prince George-Valemount (Deputy Chair);
Kelly Greene, MLA, Richmond-Steveston;
Janet Routledge, MLA, Burnaby North;
Doug Routley, MLA, Nanaimo-North Cowichan; and
Jordan Sturdy, MLA, West Vancouver-Sea to Sky

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